



December 2025

CSR Update

In 2024 we published our first CSR Report with our plans and commitment to become carbon neutral by 2035 (Scope 1 and Scope 2). Since then, several initiatives have been implemented and progress has been made toward this commitment.

We are keen to ensure that our operations are mindful of our customers, the communities we serve, the businesses we partner with and the welfare of our staff.

Here is an update on how we are progressing.

Our People

We were recognised by the Builders Merchants News awards as 'Builders Merchants of the Year' in 2024, where the judges recognised our commitment and dedication to health and safety and corporate social responsibility. Our investment in new business opportunities in challenging times and supporting our teams with training and development were also noted as areas in which we excelled.

In 2025 we received our 18th consecutive RoSPA Gold Award for health safety ensuring we are keeping our customers, suppliers and colleagues safe whilst at work or visiting our sites.

With the recent launch of an internal training portal, all colleagues are encouraged to continue their professional development by completing different training courses. Investing in the new portal allows colleagues to complete the courses at a time suited to them without compromising the service we offer.

In 2025, we recruited a further seven trainees onto our trainee programme, giving them the tools and support as they start their professional career.

Our Communities

We continue to donate 10% of our annual profits to the EH Smith Charitable Trust to support local charitable and not for profit projects. Further to the initiative launched in 2023, supporting local households in need with food vouchers, by the end of 2025 we distributed over £700k through the scheme to 5,000+ households.

We recently opened our Birmingham Design Centre after renovating a 150-year-old building to house our Architectural Solutions team. Due to its central location and vast event space it has become a leading destination for the Midlands' construction community.

The project involved the sensitive restoration of a historic building and was used as a pilot study for the UK Government's Net Zero Carbon Building Standard. We hope this building will put into practice the environmental and ethical principles we aspire to, as well as be used to progress the innovation and advancement in sustainable technologies that the area is known for.





Our Environment

We continue to make improvements to the energy efficiency of our built environment to achieve a rating of B50 or better by 2030. We have recently:

- Replaced conventional lighting with energy-efficient LED fixtures
- Improved our waste and recycling facilities
- Maintain and upgrade our existing photovoltaic (PV) systems

In 2024 we undertook a full audit and capture of our Scope 1 (direct) and Scope 2 (indirect) carbon data. This has given us a fuller understanding of how our operations impact our carbon footprint and has also given us a baseline to work from.

We have recently started to work on gathering Scope 3 (supply chain) data. We recognise that Scope 3 will be the most significant contributory factor in our overall CO₂ equivalent impact. We operate at the fulcrum of the construction industry and will endeavour to use our position to work collaboratively with partners to facilitate meaningful and measurable change in the industry.

This all enables us to better plan for achieving our aim of being carbon neutral for Scope 1 and Scope 2 by 2035.

Our footprint (tCO₂e) in 2024

Scope 1	1993
Scope 2	243
TOTAL	2236

NEXT STEPS...

We recognise there is a lot still to do! Our 2035 target sets an agenda that our Board of Directors are moving forwards and is the context in which our decisions are framed. It reflects our long-held belief that to be a considerate and collaborative company is good for our business, our customers and our communities. By being responsible and trying to positively influence our supply chain, we play our part in creating a more sustainable construction sector for the generations to come.

Our Scope 1 figures include:

- Our use of Diesel, which was 329 tCO₂e
- Our use of Natural Gas, which was 153 tCO₂e
- Emissions created by parts of our fleet (trucks over 7.5t with 2 or more axles), which was 1484 tCO₂e
- Emissions created by small, medium and large cars over 1.4l, which was 27.3 tCO₂e

Our Scope 2 figures include:

- Our use of electricity, which was 238 tCO₂e
- Our use of electric vehicles, which was 5 tCO₂e



Fleet

The largest contributor to our carbon footprint is our fleet of vehicles including our operational delivery trucks and forklifts to the vehicles in which our colleagues drive.

In 2024, we set ourselves the target of converting 30% of our forklift fleet to electric by 2025. We are delighted to confirm we have exceeded this target, with 50% of our forklift fleet now electric – and we are working to increase this moving forward.